



Eastern Power
Distribution Company of A.P. Ltd
ఆంధ్ర ప్రదేశ్ తూర్పు ప్రాంత విద్యుత్ పంపిణీ సంస్థ

Corporate Office :: Visakhapatnam

Memo No. CMD/APEPDCL/VSP/CGM(T)/D.No. 306 /09, dt. 06.08.09

Sub:- APEPDCL-Spot billing –Meter change status(04) noted instead of Meter Stuck up and Meter Burnt status to avoid CAT Exceptionals and EPIMRS Exceptionals –Certain instructions – reg.

During the review of EPIMRS it was observed by CMD/APEPDCL/VSP in Samalkota, Tekkali and Narasannapeta Sub-divisions and Tadepalligudem division, that the stuck up meter are showing **ZERO** (both red and green). On examination, it was found that the spot billing meter readers, on specific instructions of the respective AEs and ADEs, have noted Meter Change Status(04) instead of the actual status i.e. Meter Stuck and Meter Burnt . In many cases, these stuck up meters were not changed for months together simply to avoid CAT Exceptionals and EPIMRS Exceptionals. The services were not also billed leading to huge loss of revenue for the Company.

Such actions by AEs, ADEs and DEs are tantamount to cheating and not befitting responsible public servants. It shows the individuals indulging in such activities in poor light. Further, the undignified and cheap actions of a few shameless individuals bring disrepute to the company and government before the public.

All the DEs/Operation, ADEs/Operation, AEs/AAEs/Operation are refrain from such shameful cheating practices and conduct meeting with Spot Billing Agencies and insist them to serve the bills to the consumer with actual meter status without any modification. The Spot billers should indicate the actual meter status and not the meter change status (04)while issuing bills to such consumers. Any future deviation from this shall be viewed seriously and action initiated against the AE, ADE and DE.

The GM(IT) is requested to monitor the BMS database to identify such instances in future and bring them to the notice of the concerned SEs, CGM(O&CS), Director (Operation) and CMD for taking severe action. The CGM(O&CS) is requested to monitor this and ensure that such things are not repeated in future.

The CGM(HRD) is requested in initiate disciplinary action against the aforementioned ADEs of three sub-divisions and DE of Tadepalligudem for these lapses.

Sd/- N. GULZAR
Chairman & Managing Director
APEPDCL : Visakhapatnam

To
All the Asst.Engineers/Addl.Asst.Engineers/Operation
All the Asst.Divisional Engineers/Operation
All the Divisional Engineers/Operation
All the Superintending Engineers/Operation
Copy to
All Directors/APEPDCL
All Chief General Managers/APEPDCL