

EASTERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
CORPORATE OFFICE :: VISAKHAPATNAM

Memo No.CMD/EPDCL/VSP/CGM/T/D.No. 85 /10, dt 17.03.2010

Sub:- Releasing of services and entering in EPIMRS – instructions issued.


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The EP-IMRS is being used for both implementing and monitoring the entire process from preparation of estimates to release of all NSC, additional loads and CSC works. However, it has been observed that certain Section Officers are subverting the process and trying to conceal their fraudulent intentions by indulging in the following practices.

1. Delaying the starting of work on some pretext or the other, mainly by claiming lack of materials.
2. Not completing the work within the time specified under the Citizen's Charter.
3. Not expediting release of service by entering the release requirements and requisitioning meters from the call centers, despite the submission of CEIG Certificate or Occupancy Certificate or PCB Certificate or DMS certification for agricultural services, as required, by the consumers.
4. Not physically releasing the service, despite having received the meter from the call center and also having entered the service release particulars in EP-IMRS.

In particular, it was recently found that the ADE / ITDA / Parvathipuram and AE / O / GM Valasa had entered as released 23 services which were physically not released in the field, thereby indulging in a very serious malafide action. Similar actions on any of the aforementioned points will be viewed very seriously and severest disciplinary action will be initiated against them. It is also proposed to get third party agencies undertake random inspections on these aforementioned points, especially on services which are claimed to have been released.

The ADEs are directed to randomly inspect the services reported as released in EP-IMRS so as to bring to light any such fraudulent practice. The SEs and DEs are requested to supervise the same. The GM (CSC), CGM (O&CS) and other supervisory officers are also requested to verify the same during their inspections.


Chairman & Managing Director,
APEPDCL :: Visakhapatnam.

To
The Superintending Engineers / Divisional Engineers
The Asst.Divl.Engineers / Asst.Engineers / Addl.Asst.Engineers
The General Manager / CSC / A.P.E.P.D.C.L.
The Chief General Manager / O&CS / A.P.E.P.D.C.L.

Copy to
Director (Operation) / A.P.E.P.D.C.L.
Director (Projects) / A.P.E.P.D.C.L.